

ACCESS STATEMENT

Cambridge United Football Club are very proud to promote inclusion, diversity and non – discrimination. As a club we believe football is for everyone and we are committed to ensuring that we provide a welcoming, safe and inclusive environment where staff, visitors and supporters – regardless of ability – can enjoy their matchday experience with us.

This Access Statement signifies both our values and responsibilities under the Equality Act 2010 and the English Football League (EFL) regulations. It indicates how we support disabled people, what facilities we can provide and shows our ongoing commitment to equality, diversity and inclusion.

Our Commitment

To promote equality, diversity and inclusive in areas of Cambridge United Football Club

To make reasonable adjustments to ensure disabled supporters, visitors and staff are not at a disadvantage.

To provide to the best of our ability accessible facilities and services in line with EFL regulations.

Accessible Facilities at the Stadium

Wheelchair Bays: Designated wheelchair bays are available in all areas of the ground with a companion able to be seated next to them.

Ambulant Seating: Make reasonable adjustments for accessible seating for supporters with mobility issues.

Accessible Toilets: Accessible toilets located through the stadium, with Radar key access. Stewards will also have keys.

Parking: A limited number of accessible parking spaces are available on matchdays on a first-come, first-served basis and must be booked in advance of the matchday.

Assistance/Support Dogs: Supporters who require Assistance/support dogs are welcome at the Stadium.

Audio for All: Provide audio description services for supporters who require them, bookable in advance or matchdays subject to availability.

Sensory Needs: A quieter and sensory designated area is available for supporters who may benefit from additional supporters. Sensory bags are also available if needed and requested. Picture Pathway is also available.

Ticketing and Support

Disable supporters are entitled to apply for a personal assistant ticket at no additional cost where eligibility is demonstrated.



Ticketing information is available in accessible forms upon request.

The Club's Disability Liaison Officer (DSLO) provides direct support for ticketing, access and any additional requirements.

Communication and Information

Information can be provided in accessible formats where required.

Stewards and matchday staff receive EDI and disability awareness training to provide appropriate support.

The Club welcomes feedback from disabled supporters to continuously improve accessibility.

Contact Information:

For further details, to discuss access requirements, or provide feedback, please contact

Disability Liaison Support Officer

Cambridge United Football Club

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Cambridge

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