



WELCOME TO THE CLEDARA ABBEY STADIUM

Cambridge United is delighted to welcome all supporters to the Cledara Abbey Stadium and we hope that you enjoy our family-friendly environment and matchday experience.

www.cambridgeunited.com





TRAVEL

Travelling fans should please note that there is no on-site parking at the Cledara Abbey Stadium. Bicycle and Voi scooter racks are situated nearby the Club Shop, allowing fans to park their ride safely whilst at the ground.

Please find below some alternative options on how to get to the stadium.

PARK AND RIDE - NEWMARKET ROAD, CB5 8AA

Home and away supporters can take advantage of the Cambridge Park & Ride, with a Matchday return ticket priced at £3.50. The ticket is valid for one passenger only, however, children under the age of 16 can travel free with one fee-paying adult.

WAITING AREA FEATURES

Indoor heating - Vending machines - Disabled accessible toilets - Baby changing area

ACCESSIBILITY

All buses are easy access with space for a wheelchair or approved mobility scooter, contact us for more info.

TIMINGS

Up to every 10 minutes Mondays to Saturdays - Up to every 15 minutes Sundays



For more information on park & ride services visit
cambridgeparkandride.info

TRAVEL

BY TRAIN

CAMBRIDGE RAIL STATION Cambridge Rail Station is located in the city centre and is a 40-45 minute walk to the ground.

CAMBRIDGE NORTH STATION Cambridge North Station, in nearby Chesterton, is approximately a 30-minute walk to the ground.

For more information and train times visit www.nationalrail.co.uk

BY BUS

A Citibus C3 bus stops within a few yards of the ground (Ditton Walk stop) on Newmarket Road and runs from the Railway Station and through the city centre every ten minutes during the day, and at longer intervals in the evenings.

Check the Stagecoach website for more details and a Citi 3 timetable:
www.stagecoachbus.com/routes/east/3/fison-road-cherry-hinton/xeao003.o



CLUB STORE AND TICKET OFFICE

Located at the front of the ground on Newmarket Road, the Cambridge United Club Store and Ticket Office is open on Saturday Matchdays from 10am until kick-off and on midweek Matchdays from 9:30am until kick-off.

For away fans, if there are any tickets remaining from your Club's allocation, they will be available to buy from the Ticket Office on Matchday.

If you are collecting Match Tickets from the Ticket Office, please bring the email receipt with you as proof of purchase.



THE STADIUM



HOME FANS

Home fans have a choice of watching the game from one of our three stands - the **Newmarket Road End**, **Main Stand**, **North Habbin** or **Mead Plant & Grab Family Stand**.

NEWMARKET ROAD END

The NRE is our iconic terrace behind the goal - it's our most rowdy section and makes for a terrific atmosphere during the match.

PETREST MAIN STAND

The Main Stand runs the length of the pitch and houses over 3,000 seats, including a family section at the bottom of the stand, near to the pitch.

NORTH HABBIN

An alternative terrace option that faces opposite the Main Stand and is situated next to the away supporter section. This is the view that you will see from broadcast footage of our games.

MEAD FAMILY STAND

Our family stand is full of fun and activities for children, including a mini kids' zone and refreshments that are aimed at kids. Sit here for the best family atmosphere at the ground.



THE STADIUM

AWAY FANS

Away supporters are situated in the South Habbin stand, which has an overall capacity of 1030.

Whilst the majority of the allocation (910) is a standing terrace, there is also 120 seats available to away fans, and three wheelchair spaces.

The entrance can be located on Coldhams Common, which supporters can access either from Newmarket Road or Coldhams Lane.

From the Club Store, head back out on to Newmarket Road, turn left and follow the foot path to the far end of the ground. The away coach parks at the front of the ground on Newmarket Road, where supporters disembark from.

Should there be any tickets remaining from your clubs allocation, these will be available to buy from the Ticket Office.

FOOD *AND* BEVERAGES

There are food outlets located at the rear of all stands in the stadium, serving a variety of food and drink, both hot and cold, including alcohol.

Fans can expect the usual favourites - burgers, hot-dogs, pies, chips - in addition to a Street Eat option each week.

The Mead Family Stand also has Marvin's Snack Shack - which caters specifically for children.

Food/drink outlets open 90 minutes before kick-off at weekends and 75 minutes before kick-off midweek.

Please note the Cledara Abbey Stadium operates a cashless system and that all payments are made by contactless transaction. This will reduce queue times around the ground when ordering food and drink at the stadium outlets.



KIDS' ZONE

COME AND JOIN THE FUN

The Junior U's Kids' Zone is open from 1pm-2:45pm at every Saturday home matchday and all fans are welcome to come along and join in the fun.

Featuring an inflatable goal, garden games and player appearances, the Junior U's Kids' Zone is the place to be for youngsters and their families ahead of each home game.

Have a go on the coconut shy, face-off against a pal in a game of giant connect four, test your skills with the inflatable goal and meet members of the Cambridge United squad ahead of kick-off.

Located just outside the Club Shop and Ticket Office on Newmarket Road, the Kids' Zone is open to everyone.





SUPPORTER ACCESSIBILITY

***CAMBRIDGE UNITED IS
COMMITTED TO ENSURING
THAT ALL SUPPORTERS ARE
ABLE TO ENJOY MATCHES AT
THE CLEDARA ABBEY STADIUM.***

If you have any impediments, disabilities or medical conditions that Cambridge United should be aware of, or if you require assistance on arrival to the Cledara Abbey Stadium throughout the season, please let us know by emailing dslo@cambridgeunited.com or by calling 01223 566500.

Please note, Assistance Dogs are permitted inside the Cledara Abbey Stadium. The South Stand has been recommended for those supporters that require easy access seating. (9 steps from the ground).

THE STADIUM

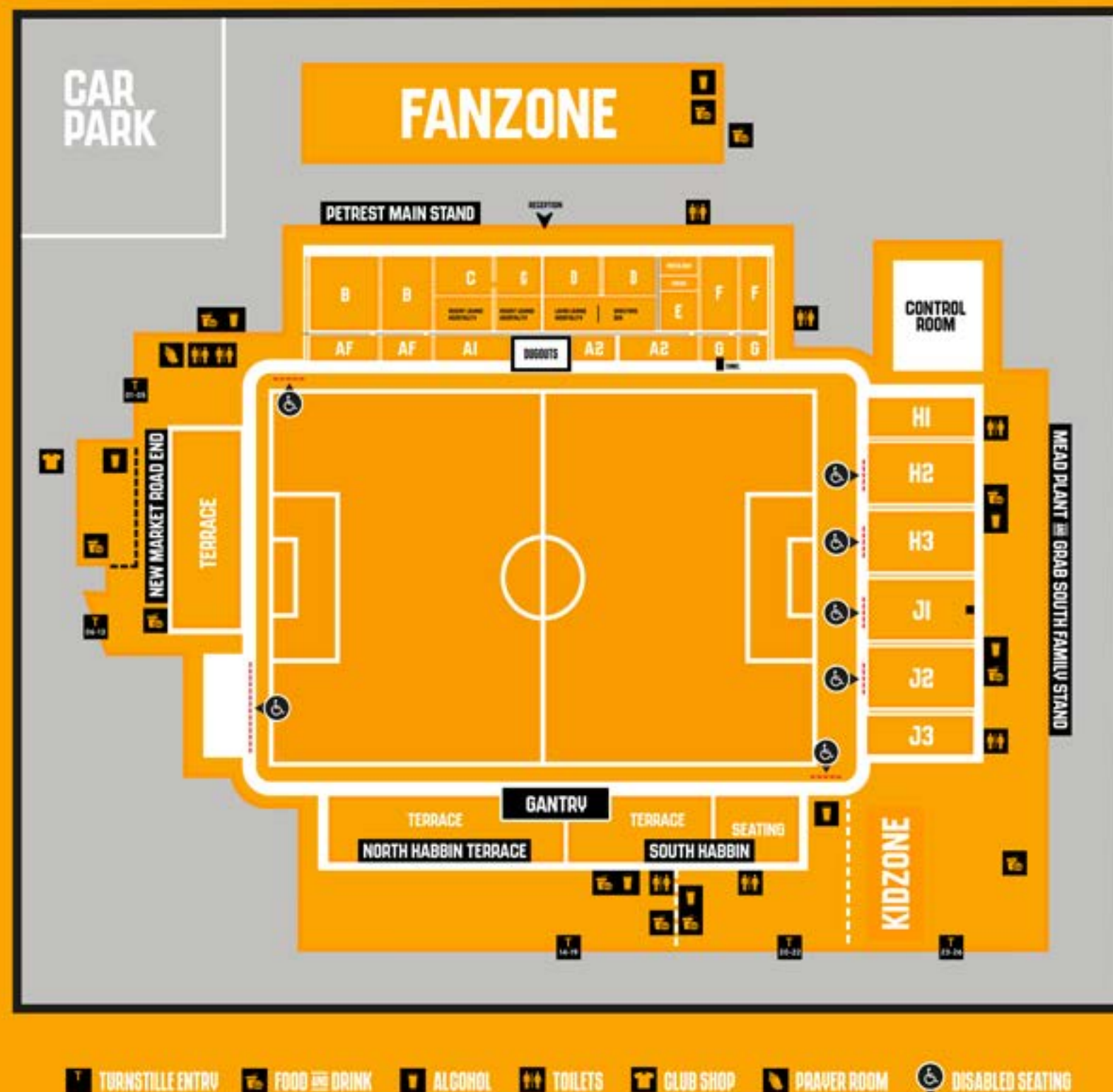
ACCESSIBILITY MAP

The Club has Wheelchair Bays for home supporters in the Main Stand (x6), Newmarket Road End (x11) and Mead Family Stand (16). Please note, each Wheelchair accessible space comes with an adjacent Personal Assistant/ Companion seat.

For away supporters there are also three Wheelchair accessible spaces in the South Habbin.

Wheelchair accessible toilets are located in the Newmarket Road End (x2), South Habbin and South Stand (x2) in addition to wheelchair accessible toilets in the Main Stand's Hospitality Area (x1).

Should you require a disabled parking space, please contact us ahead of the game.



ACCESSIBILITY SERVICES

Cambridge United prides itself on being an inclusive football club and providing the best customer service for its disabled supporters. The following services are available to both home and away fans.

SUNFLOWER LOGO

Cambridge United recognises the sunflower logo, which can be worn to let our staff know that the wearer may need additional support or face additional challenges.

The sunflower badge or sticker is a discreet way for the wearer to indicate that they may need extra help, support or time.

Cambridge United staff, stewards, first aiders and Cledara Abbey Helpers are trained to ensure that they recognise this logo and what it means.





SENSORY BAGS

Supporters with additional sensory needs can access a sensory bag courtesy of Cambridge United. Both home and away fans can access the bag which includes the following items: Sunflower sticker to make stewards aware of any support needs.

Ear defenders and in-ear plugs to help with noise control
Sensory stress style ball to help ease any anxiety
Selection of puzzles and a pen to help keep the mind occupied
Pass to enable a queue jump style access through an allocated gate.
Sensory packs can be secured on the day of the game or in advance by contacting Lorraine Cullum, the Club's Disability Support Liaison Officer, dslo@cambridgeunited.com.

A £10 deposit will be taken when collecting the pack, but will be refunded to you providing the pack is returned in its original condition at the end of the game. The packs can be collected on matchday from the Accessibility Information Point, located in the left hand side of the Newmarket Road turnstiles.

AUDIO FOR ALL

Home and away supporters with a visual impairment, additional sensory needs or the elderly can receive audio-descriptive commentary courtesy of the Audio For All team. Expertly trained volunteer fans of Cambridge United provide a highly professional, neutral and entertaining match description for free of charge.

The service is broadcast to all parts of the stadium. For more information or to book onto the service, please contact dslo@cambridgeunited.com.

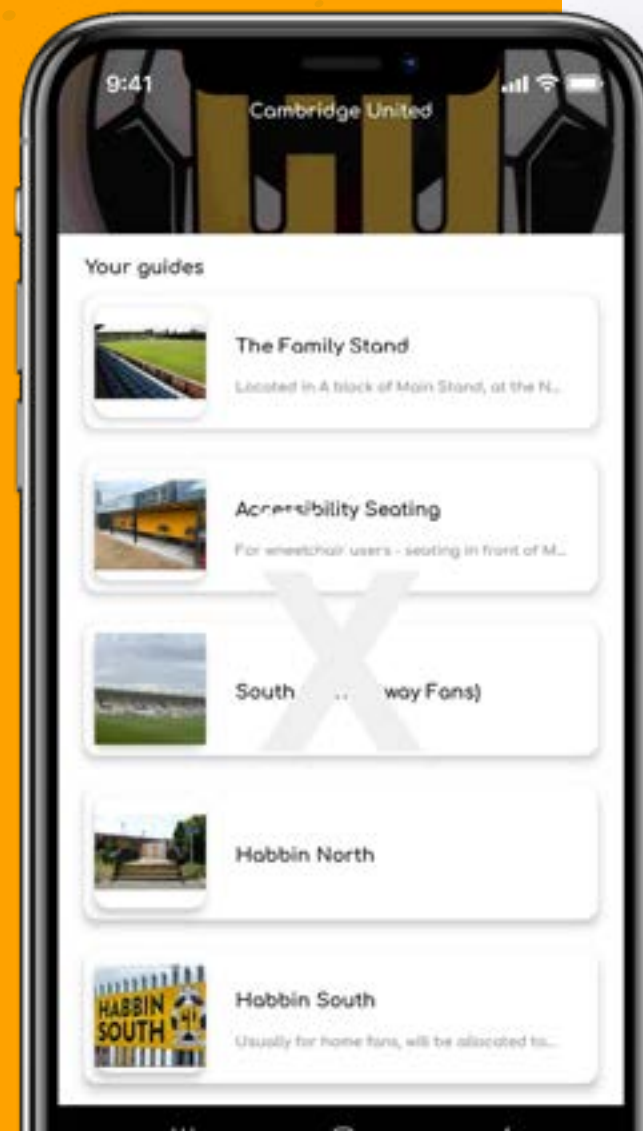


PICTUREPATH VISUAL VISITOR

Cambridge United has teamed up with picturepath, to provide a visual visitor guide for supporters with an aim to help reduce anxiety for SEN Children.

All fans are able to benefit from using picturepath's visual timelines. The app based timelines will support fans, in particular those with additional needs and heightened anxiety such as autism, in preparation for and during their visit to the stadium.

The guides are available within the existing app that can be downloaded for free via your app store (Apple/Android), simply navigate to add routine, and then "visit with picturepath" to access the guides.





CONTACTS

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DSLO - Lorraine Cullum

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Ticket Office

E tickets@cambridgeunited.com

T 01223 566500 9am - 3pm

www.cambridgeunited.com